

### What does MobiPower Offer?

We offer a customisable metering solution with a payment platform. Meters can be installed for electricity, gas and water to assist in administration and tariff maintenance. The meter is installed as a secondary meter at the main distribution board of the premises and does not interfere with or impair the functionality of the primary meter.

### Why Us?

As a specialist metering company, we are focused on selling meters and providing exceptional and flexible tailor-made solutions to landlords and body corporates, administered by a stable vending platform. Technology is integrated to offer our clients a superior customer experience, including an extended hours support centre and customer specific online reporting.

### What are the benefits of prepaid sub-meters?

Prepaid sub-meters ensure that all tenants prepay for their utilities before usage. The result is an immediate improvement in the cash flow for body corporates and landlords. There is no need for frequent meter readings and there's a significant reduction in the administration associated with these services.

### How do the meters work?

Prepaid meters can be installed in individual living units or in centralised meter rooms. Prepaid meters ensure that all tenants prepay for their utilities before usage.

Tenant purchases a top up voucher and get a set amount of electricity which he/she punches into the meter. The voucher is generated at a specific tariff rate provided by the landlord. When the meter credit runs low it alarms the tenant to go and purchase more tokens, failing which he/she will run out of electricity and the meter disconnects.

### How does the tenant buy electricity?

*Option 1:* Purchase a 'UNIPIN" from over 10000 locations (e.g. Shell, BP, Caltex, all Nedbank ATM's)

*Option 2:* Direct Deposit via EFTs in to our bank account and we SMS or email them a STS token.



### Administration charges on electricity token purchases

These fees are not incurred by the landlord or body corporate but are charged to the tenant each time a token is purchased, as a percentage of the face value (rand amount) of the token value purchased. This fee covers the services we provide and also the costs that are associated with the gateway fees, SMS fees, USSD Fees, transmission charges, credit card commissions, cash deposit fees, banking fees, debit order fees etc.

### Standard Administration Fees

- Tokens purchased via POS (Point of Sale) or Credit Card transactions – 14%
- Tokens purchased via EFT or Direct deposit - 10%

**Leading the way - Your search ends here!**

**Example**

A customer purchases a UniPin Voucher from their local Engen garage for R600.00 The customer redeems the Unipin voucher via SMS against a token for prepaid electricity.

	<b>Standard</b>
Purchased Amount	R600.00
Admin Fees (our fee)	R60.00
Transaction Fees (UniPin)	R24.00
VAT	R63.37
<b>Value allocated to kWh</b>	<b>R452.63</b>

**What if there is an arrears amount or I want to give a tenant free electricity?**

The system is flexible and caters for Arrears and Free electricity.

- e.g. ARREARS = R30 Tenant requests a token for R100, he will only get a token for R100-R30=R70.00 (less the administrative charges).
- e.g. FREE = R50 free electricity at the start of every month, tenant purchase for R100 he will actually get R150 worth of electricity (less the administrative charges).

**What is a vending block?**

A vending block is when a specific meter is blocked by landlord or managing agent in writing, from purchasing tokens on the vending platform. This means that the tenant will not be able to purchase more electricity when the current kWh loaded on their prepaid meter have been utilised. This tool can be utilised to facilitate the recovery of levies and arrears.

**How can I monitor tenants purchases?**

We provide free online reporting on our website. You will be provided with a login in and password upon installation.



**How is the kWh rate for the meter implemented?**

We ask that you provide us with a copy of your municipal or utility provider electricity bill, and the rate per kWh is set at the same rate you are being charged by your provider.

**When do I get the money to pay the municipality bill?**

Our billing cycle runs from the 25<sup>th</sup> to the 26<sup>th</sup> of every month, and on a monthly basis after this cycle we pay the money directly into your account.